



Arran Villa Care Home Service

6 ! , .60=>?: 9 \$7, .0
, =2>
KA30 8B+

'070; 3: 90: 01475 649119

'D; 0 : 149>; 0. ?4: 9: (9, 99: @9.0/
l9>; 0. ?4: 9 .: 8; 70?0/ : 9: 13 #.?: -0= 2017

S! ,0%c! *,)0% ! b2:
K4--70 E/@. , ?4: 9 , 9/ C, =0 C09?=0

S! ,0%c! *,)0% ! , (/ ' b! , :
&\$2004007042

Ca, ! -! ,0%c! (/ ' b! , :
C&2012314383



Ab) / . \$! -! ,0%!

=0G0.?0/ ?30 @9/0=>?, 9/492 , 9/ 900/> : 1?30 D: @920= , 20 2=: @; ?3, ? ?30D B0=0 7: : 6492 , 1?0= (-!! ,!c)' ' ! (a.%) (1).

' 30=0 B, > , 7>: , 900/ 1: = ?30 >0=A4.0 ? : @>0 &! A%' (> ; 0.4F., 80, >@=, -70, , .340A, -70, =0, 74>?4., , 9/ ?480- -: @9/)? , =20?>. ' 30>0 B: @7/ 09>@=0 ?3, ? D: @92 ; 0: ; 70 3, / ?, =20?> B34.3 ?30D B0=0 .: 9?49@492 ? : 8: 94?: = , 9/ -@4/ : 9 ?304= , .340A0809?>.

' 30=0 3, / -009 , 9@8-0= : 1A, , , 9.40> : A0= ?30 >@880= ; 0=4: /. ' 34> 3, > =0>@7?0/ 49 >?, 11 .: A0=492 , //4?4: 9, 7 3: @=> ? : 09>@=0 .: 9>4>?09.D. H: B0A0=, ?34> , 7>: 3, / , /A0=>0 0110. ?> ? : >: 80 , >: 0. ?> : 1?30 >0=A4.0 =0.: =/492, 1: = 0C, 8; 70 410 &; , .0 49?0=A40B>. ' 34> 3, / -009 =0>: 7A0/ B4?3 , 9 : =2, 94> , ?4: 9, 7 =0. =@4?809? / =A40. * 0 B: @7/ =0.: 8809/ ?3, ? ?30 >0=A4.0 =0A40B ?30 ; =. : 0>> 49 B34.3 4? 09>@=0> ?3, ? , 77 =0. : =/492 : 1 >, 10 3: 7/> , =0 .: 8; 70?0/ , 9/ ; ; =; =4, ?07D , 9, 7D>0/ (-!! ,!c)' ' ! (a.%) (2).

' 30 : =2, 94> , ?4: 9 B, > , 7>: 49 ?30 ; =. : 0>> : 1 =0. =@4?492 8: =0 1: >?0= ., =0=> ? : 09>@=0 ?3, ? D: @92 ; 0: ; 70 3, / , . .0>> ? : 0C; 0=409.0> : 1 , 7410 49 , 1, 847D 3: 80. * 0 7: : 6 1: =B, =/ ? : 0C, 849492 ?34> , ? ?30 90C? 49>; 0. ?4: 9.

R! +/%!' ' ! (.-

N/' b!,)" ,!+/%!' ' ! (.-: 0

R!c)' ' ! (a.%) (-

N/' b!,)" ,!c)' ' ! (a.%) (-: 2

1. A7D: @92 ; 0: ; 70 8@>? 3, A0 , ; 0=>: 9, 7 ; 7, 9 B34.3 4> . =0, ?0/ B4?349 28 / , D>.

Na.%) (a&Ca,! S.a(a, -, Ca,! H)' !- ") , C\$% , ! (a(Y)/(# P!)*&! - S.a(a, 4: S/**) , , A, , a(#!' ' ! (.-.

2. ' 30 >0=A4.0 8@>? =0.: =/ , 77 410 &; , .0 49?0=A40B> ? : 09>@=0 ?3, ? D: @92 ; 0: ; 70 ., 9 =0G0.? , 9/ 70, =9 1=: 8 , 9D 49.4/09?>.

Na.%) (a&Ca,! S.a(a, -, Ca,! H)' !- ") , C\$% , ! (a(Y)/(# P!)*&! - S.a(a, 7: Ma(a#!' ' ! (a(S.a"3(#.

C)' *%a%(-

' 30=0 3, A0 -009 9: .: 8; 7, 49?> @; 307/ >49.0 ?30 7, >? 49>; 0. ?4: 9. D0?, 4?> : 1 , 9D : 1/0= @; 307/ .: 8; 7, 49?> , =0 ; @-74>30/ , ? BBB., =049>; 0. ? : =, ?0... 8.

I(-*!c.%) (a(#,a %(# \$%-.),2

Da.!	T2*!	G,a %(#-	
27 ! ,= 2017	(9,99:@9.0/	C,=0 ,9/ >@; ; :=? E9A#: 9809? &?,1F92 ! ,9,20809? ,9/ 10,/0=>34;	5 -)0=D 2: : / 5 -)0=D 2: : / ":? ,>>0>>0/ ":? ,>>0>>0/
30 ! ,= 2016	(9,99:@9.0/	C,=0 ,9/ >@; ; :=? E9A#: 9809? &?,1F92 ! ,9,20809? ,9/ 10,/0=>34;	4 - G: : / 5 -)0=D 2: : / 5 -)0=D 2: : / 5 -)0=D 2: : /

T) 3()/. '),!

' 34 49>; 0. ?4: 9 =0; :=? 4 ; @-74 30/ -D ?30 C, =0 19>; 0. ? : =, ?0. +: @ . , 9 /: B97: , / ?34 =0; :=? , 9/ : ?30=> 1=: 8 : @= B0->4?0.

C, =0 >0=A4.0> 49 &. : ?7, 9/ . , 99: ? : ; 0=, ?0 @970>> ?30D , =0 =024?0=0/ B4?3 ?30 C, =0 19>; 0. ? : =, ?0. *0 49>; 0. ? , , B, =/ 2=, /0> , 9/ 307; >0=A4.0> ? : 48; =: A0. *0 , 7>: 49A0>?42, ?0 . : 8; 7, 49?> , -: @? . , =0 >0=A4.0> , 9/ . , 9 ? , 60 , . ?4: 9 B309 ?3492> , =09? 2: : / 09: @23.

\$70, >0 20? 49 ? : @. 3 B4?3 @> 41 D: @ B: @7/ 7460 8 : =0 491: =8, ?4: 9 : = 3, A0 , 9D . : 9.0=9> , -: @? , . , =0 >0=A4.0.

+: @ . , 9 , 7>: =0, / 8: =0 , -: @? : @= B: =6 : 97490 , ? BBB. . , =049>; 0. ? : =, ?0. . : 8

C) (.ac. /-

C, =0 19>; 0. ? : =, ?0
C: 8 ; , >> H: @>0
11 %4A0=>4/0 D=4A0
D@9/00
DD1 4" +

09<@440>@. , =049>; 0. ? : =, ?0. . : 8

0345 600 9527

F49/ @> : 9 F, .0-: : 6

' B4?0=: @. , =049>; 0. ?

O.\$!, &a(#/a#! - a("),' a.-

' 34 =0; :=? 4 , A, 47, -70 49 : ?30=7, 92@, 20> , 9/ 1: =8, ?> : 9 =0<@0>?.

' 3, , 8 1: 47>0, .3, /3 >0: =413, 423499 , 99 , 9 .=@?3, 99, 9 4 .E9, 49 0470 8, 94?30, =4, =?, >.

