



K700:3 H=CA7<5 ' C>>=4 ' 3@713A 57D3A G=C<5 >3=>:3 B63 =>>=4C<7BG B= ; =D3 4@; / @3A723<B7/: >:/13; 3<B B= 3</O:3 B63; B= ACAB/7< B637@=E< B3</<1G. (63 A3@713 >@D723A AB@C1BC@32 AC>>=4, 3</O:7<5 G=C<5 >3=>:3 B= 23D3:=> A97::A 4=@:743 E6716 63:> B63; ; =D3 AC113AA4C::G 7<B= /2C:B6==2. (63 A3@713 >@D723A / 1=; >@363<A7D3 AC>>=4 >/19/53 E6716 7<1:C23 /113AA B= 24-6=C@=-1/:: AC>>=4 /<2 B63 CA3 =4 / @3A>7B3 O32 4/17:7BG. (63 A3@713 /:A= >@D723A /113AA B= 4C@B63@32C1/B7=< =@E=@ >:/13; 3<BA 7< B63 1=; ; C<7BG, 7<1:C27<5 >:/13; 3<BA 7< K700:3 +=@9A.

(67A A3@713 6/A O33< @357AB3@32 E7B6 B63 C/@3 I<A>31B=@/B3 A7<13 23 D313; O3@2014.

+3 E3@3 /O:3 B= A>3/9 B= =<3 G=C<5 >3@A=<. (67A G=C<5 >3@A=< E/A 1=; >:3B3:G A/B7AJ32 E7B6 B63 A3@713. IB E/A B/7:=@32 B= ; 33B B637@7<27D72C/: <332A /<2 16=713A. (63 4==:E7<5 1=; ; 3<BA ; /23 OG B63 G=C<5 >3@A=< 7<271/B32 6=E B63G 43:B <C@C@32 /<2 :=D32:

- "" B/44 63@3 1/@3 4=@; 3."
- "(63G 63:> ; 3 ; /</53 ; G O7::A /<2 ; =<3G"
- "I"; /O:3 B= A>3/9 B= /:: AB/44 /<2 B63G 2= ABC44 E7B6 ; 3."
- ", 3A, I 9<=E 6=E B= 1=; >:/7<. I 6/D3<'B /<G 1=; >:/7<BA."
- "I /:E/GA 53B / 16/<13 B= 1=; ; 3<B =< B63 A3@713."
- "I :=D3 B63 AB/44 B= O7BA."
- "#4 1=C@A3 B63G B@3/B ; 3 E7B6 @3A>31B."
- ", 3A, I 9<=E E6= 7A 7< 16/@53."

+3 /:A= 6/2 / C/@3 ' B/<2/@2A %C3AB7=<</7@3 (C' %) 1=; >:3B32 OG / >/@3<B E6=A3 G=C<5 >3@A=< 6/2 CA32 B63 A3@713. (63G 7<271/B32 B6/B B63G B6=C56B B6/B B63 A3@713 E/A /< 3F13::3<B A3@713 /<2 B6/B B63 A3@713 "E3<B /O=D3 /<2 O3G=<2" B= 63:> B637@167:2. (63G 7<271/B32 6756 :3D3:A =4 A/B7A4/1B7=<.

+3 /:A= 1=<B/1B32 / A=17/: E=@93@/<2 @3?C3AB32 B637@=>7<7=<A /O=CB B63 A3@713. A5/7<, B63G 7<271/B32 B6/B B63G E3@3 A/B7AJ32 E7B6 B63 A3@713 B6/B B63 G=C<5 >3@A=< @3137D32 /<2 AB/B32 B6/B B63G 6/2 @35C:/@1=; ; C<71/B7=<.

+3 272 <=B @3?C3AB / A3:4 /AA3AA; 3@=@B= 7<A>31B7=<. +3 272, 6=E3D3@ 3F/; 7<3 B63 A3@713'A @3A723<B7/: A3@713 >:/< B= 3<AC@3 B6/B B63 A3@713 E/A 1=<B7<C7<5 B= ; /93 7; >@=D3; 3<BA.

5 - *3@G G==2

5 - *3@G G==2

<=B /AA3AA32

+3 3F/; 7<32 BE= ?C/:7BG B63; 3A 2C@<5 B63 7<A>31B7=<. +3 5@/232 B63 A3@713 /A D3@G 5==2 4=@%C/:7BG =4 C/@
/<2 ' C>=>=4 /<2 /:A= D3@G 5==2 4=@%C/:7BG =4 ' B/4J<5. (63 A3@713 7A 1=<B7<C7<5 B= 7; >@-D3 /<2 3<AC@B B6/B
G=C<5 >3=>:3 6/D3 ?C/:7BG =CB1=; 3A.

(63 A3@713 6/2 7<1=@=>/B32 B63 B3BB3@FCBC@3A ' GAB3; B= 4C::G ; =<7B=@G=C<5 >3=>:3'A =CB1=; 3A. (67A, E7B6 B63
1=; >@B63<A7D3 >3@A=</: >:/<A (K700:3 J=C@<3GA), 3<AC@32 B6/B G=C<5 >3=>:3'A <332A E3@B 723<B7J32 /<2 B6/B
B63G E3@B E=@7<5 B=E/@2A 5/7<7<5 3FB@/ A97::A /<2 ; /7<B/7<7<5 B637@B3</<173A. +3 A/E ; /<G 3F/; >:3A E63@B
G=C<5 >3=>:3 6/2 O33< AC>>=@32 B= />>:G 4=@/<2 /BB/7< 3; >:=G; 3<B. (63 A3@713 6/2 A3D3@/: G=C<5 >3=>:3
E6= <332 3FB@/ AC>>=@3 B= ; /7<B/7< B637@3; >:=G; 3<B, /5/7< AB/44 E3@B =< 6/<2 B= 3<AC@B B6/B 5==2 @-CB7<3A
E3@B 7< >:/13 B= 63>; ; /7<B/7< B637@B=0A.

(63 63/:B6 =CB1=; 3A 4=@G=C<5 >3=>:3 E3@B D3@G 5==2. (63 A3@713 AC>>=@32 G=C<5 >3=>:3 B= /BB3<2
1=; ; C<7BG 63/:B6 A3@713A. A: G=C<5 >3=>:3 E3@B @357AB3@32 E7B6 =1/: G\$A /<2 23<B7ABA. ,=C<5 >3=>:3 /:A= 6/2
/113AA B= B63 =@5/<7A/B7=</: 63/:B6 >@-5@/; ; 3A =< B63 K700:3'A ; /7< 1/; >CA. (67A >@-D7232 G=C<5 >3=>:3 E7B6
/ @/<53 =4 B63@/>73A /<2 >@-5@/; ; 3A B6/B AC>>=@32 B637@3; =B7=</: E3::037<5 /<2 B637@>6GA71/: 63/:B6. ' B/44
E7B67< B63 A3@713 /:A= 6/2 /227B7=</: B@7<7<5 =< 63/:B6 7AAC3A /<2 E3@B =0A3@32 B= 03 @35C:/@G 57D7<5 G=C<5
>3=>:3 /2D713 =< 63/:B6G 3/B7<5 /<2 A; =97<5 13AA/B7=<.

(63 =@5/<7A/B7=< 6/2 A3D3@/: 7<<=@/B7D3 >@-5@/; ; 3A E6716 63:>32 G=C<5 >3=>:3 5/7< A97::A /<2 3; >:=G; 3<B.
(63A3 7<1:C232 K700:3 +=@A, B63 B75 EF>3@3<13, /<2 / <3E 3; >:=G; 3<B AB@/B35G 1/:32 B63 ,3A \$@-5@/; ; 3.
(63A3 E3@B 3AA3<B7/: 7< 63:>7<5 G=C<5 >3=>:3 23D3:=> B637@A3:4 E=@6 /<2 A3:4 3AB33; , /A E3:: /A 57D7<5 B63;
B63 <313AA/@G A97::A B= 3<B3@B63 E=@@>:/13.

#<3 G=C<5 >3@A=< E6= 6/2 @313<B:G ; =D32 =< 4@; B63 A3@713 6/2 /1673D32 / ; 316/<71/: />>@<B713A67>,
@313<B:G 1=; >:3B32 B67A, /<2 5/7<32 4C:-B7; 3 3; >:=G; 3<B. A=<B63@G=C<5 >3@A=< 6/2 5/7<32 / ' /:B7@B *=:C<B33@
/E/@2 4=@D=:C<B33@<5 E7B6 / @/<53 =4 16/@73A. C=; ; 3<BA 4@; B63 A3@713A B63G 6/2 63:>32 /B 7<1:C232: "(67A
7A / 0@56B G=C<5 ->3@A=<. E6= 3<5/53A E3::, 3D3< 7< B63 4/13 =4 @C23 1CAB=; 3@. (67A G=C<5 ->3@A=<. E/A >=:7B3
/<2 >@-43AA7=</:."

(63 A3@713 6/2 23D3:=>32 /< /AA3AA; 3<B B==: E6716 723<B7J32 /@3/A E63@B G=C<5 >3=>:3 ; /G <332 /AA7AB/<13.
(67A E/A CA32 B= 1@3/B3 / ; 3/<7<54C: >@-5@/; ; 3 =4 /1B7D7B73A B= AC>>=@3 B63; . (63 A3@713 E/A 7< B63 >@-13AA =4
23D3:=>7<5 / ?C/:7J1/B7=< B= 3<AC@B B6/B B63 :3/@<7<5 /1673D32 1=C:2 03 /11@327B32 /<2 G=C<5 >3=>:3 E7:: 03 /0:3
B= /BB/7< / ' 1=BB7A6 *=1/B7=</: %C/:7J1/B7=< (' *) B3</<1G /<2 1B7H3< /E/@2, 7A B63G E7A6. (63 A3@713 A6=C:2 03
1=; ; 3<232 4=@B67A /1B7D7BG.

A:B6=C56 B63@B 6/2 O33< A=; 3 16/<53A B= B63 ; /</53; 3<B AB@C1BC@B, AB/44 7<271/B32 B6/B B63G 43:B E3::
AC>>=@32 OG B63 ; /</53; 3<B B3/; . (63@B E3@B @35C:/@B3/; ; 33B7<5A /<2 2/7:G 6/<2=D3@A E6716 E3@B D3@G
B6=@C56 /<2 @3K31B32 =< G=C<5 >3=>:3 <332A. ' C>3@7A7=< =4 AB/44, /B /: :3D3:A, E/A =4 / 6756 AB/<2/@2 /<2 B67A
E/A ; =<7B=@32 OG B63 @357AB3@32 ; /</53@/<2 /:A= OG B63 =@5/<7A/B7=<. (63 =@5/<7A/B7=< E/A 1=; ; 7BB32 B=
6/D7<5 / E3:: B@7<32 /<2 ; =B7D/B32 AB/44 5@-C>. +3 E3@B 7; >@3AA32 E7B6 B63 AB/44 A97::A /<2 1=; ; 7B; 3<B B= B63
G=C<5 >3=>:3 B6/B B63G E3@B AC>>=@37<5.

+3 6/2 / 1=<D3@A/B7=< E7B6 B63 ; /</53; 3<B B3/; /0=CB 4C@B63@23D3:=>7<5 B63 <3BE=@7<5 /<2 A97:: A3B =4 B63
AB/44 B3/; 2C3 B= B63; :=A7<5 / A3@713 ; /</53@ (67A E=C:2 /AA7AB AB/44 6/D7<5 A=; 3 :7<9A 7< =B63@3FB3@</:
A3@713A, E6716 E=C:2 03 63:>4C: 4=@B63 G=C<5 >3=>:3 B6/B B63G /AA7AB.



0

(67A 7<A>31B=< @3>=4 7A >CO:7A632 OG B63 C/@3 l<A>31B=@/B3. ,=C 1/< 2=E<:=/2 B67A @3>=4 /<2 =B63@A 4@; =C@ E30A7B3.

C/@3 A3@713A 7< ' 1=B:/<2 1/<<=B =>3@/B3 C<:3AA B63G /@3 @357AB3@32 E7B6 B63 C/@3 l<A>31B=@/B3. +3 7<A>31B, /E/@2 5@/23A /<2 63:> A3@713A B= 7; >@=D3. +3 /:A= 7<D3AB75/B3 1=; >:/7<BA /O=CB 1/@3 A3@713A /<2 1/< B/93 /1B7=< E63< B67<5A /@3<'B 5==2 3<=C56.

\$.3/A3 53B 7< B=C16 E7B6 CA 74 G=C E=C:2 :793 ; =@3 7<4=@, /B7=< =@6/D3 /<G 1=<13@<A /O=CB / 1/@3 A3@713.

,=C 1/< /:A= @3/2 ; =@3 /O=CB =C@E=@9 =<:7<3 /B EEE.1/@37<A>31B=@/B3.1=;

C/@3 l<A>31B=@/B3
C=; >/AA H=CA3
11 &7D3@A723 D@D3
DC<233
DD1 4" ,

3<?C7@3A@1/@37<A>31B=@/B3.1=;

0345 600 9527

F7<2 CA =< F/130==9

(E7BB3@ @1/@37<A>31B

(67A @3>=4 7A /D/7:/O:3 7< =B63@:/<5C/53A /<2 4=@, /BA =< @3?C3AB.

(6/ /; 4=7::A3/16/26 A3= @ 46/7567<< /<< /< 1@CB6/<< /< 7A 11</7< 37:3 ; / <7B63/@1/@3B/A.